

1 CLAIMS

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3 1. Computing means having a software agent for  
4 representing a person in the virtual environment, the  
5 software agent comprising:  
6 one or more application specific modules each of which  
7 represents application specific features of the agent;  
8 a core module which contains one or more functional  
9 groups which define common or generic features of the  
10 agent, said features at least in part facilitating inter-  
11 agent communication, such that inter-agent communication  
12 supports communication between a combination of the one  
13 or more application specific module and the core module.

14

15 2. Computing means as claimed in Claim 1 wherein, the  
16 functionality of the functional group comprises one or  
17 more of the following, belief management, user profile  
18 management, agent-user communication, module management,  
19 basic generic reasoning tools and/or between agent module  
20 to module communication.

21

22 3. Computing means as claimed in claim 1 or claim 2  
23 wherein, the core module is provided with method means  
24 which provide the one or more functional groups.

25

26 4. Computing means as claimed in any preceding claim  
27 wherein, the functionality of the functional group  
28 correspond to a set of labels.

29

30 5. Computing means as claimed in any preceding claim  
31 wherein, communication means are provided to facilitate  
32 communication between application specific modules in  
33 different agents.

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2 6. Computing means as claimed in any preceding claim  
3 wherein, the core module acts as an interface between  
4 external devices and the at least one application  
5 specific module.

6

7 7. Computing means as claimed in any preceding claim  
8 wherein the specification of message conversation  
9 protocols and the specification of primitive message  
10 semantics are implemented in separate modules.

11

12 8. Computing means as claimed in claim 7 wherein, the  
13 core module provides primitive semantics for defining  
14 communication.

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16 9. Computing means as claimed in any preceding claim  
17 wherein, the application specific module(s) specify  
18 message conversation protocols.

19

20 10. Computing means as claimed in any preceding claim  
21 wherein, the software agent is further provided with an  
22 inter-module communications means.

23

24 11. Computing means as claimed in claim 10 wherein, said  
25 inter-module communications means connects together all  
26 application specific modules and the core module in the  
27 agent.

28

29 12. Computing means as claimed in claim 10 or claim 11  
30 wherein, the inter-module communication means is  
31 provided with one or more function calls.

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1 13. Computing means as claimed in any one of claims 10  
2 to 13 wherein, the inter-module communication means  
3 provides for communication between functions in different  
4 modules of an agent.

5  
6 14. Computing means as claimed in claim any one of  
7 claims 10 to 14 wherein, the inter-module communication  
8 means provides for mapping a request from a first module  
9 to a method means in a second module.

10  
11 15. Computing means as claimed in claimed in claim 14  
12 wherein, said request from said first module comprises a  
13 label specifying a function and said method means in a  
14 second module corresponds to the specified function.

15  
16 16. Computing means as claimed in any preceding claim  
17 wherein, the agent further comprises an address resolving  
18 means for resolving an address in a message to one of  
19 said plurality of modules.

20  
21 17. Computing means as claimed in any preceding claim  
22 wherein said agent further comprises a transfer means for  
23 transferring messages from said resolved modules such  
24 that the messages are interleaved to allow an agent to be  
25 simultaneously involved in multiple conversations with  
26 other agents.

27  
28 18. Computing means as claimed in any preceding claim  
29 wherein, the computing means is one or more computer.

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31 19. Computing means as claimed in any preceding claim  
32 wherein, the computing means is one or more personal  
33 digital assistant.

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2 20. Computing means as claimed in any preceding claim  
3 wherein, the computing means is one or more mobile  
4 communications device.

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6 21. Computing means as claimed in any preceding claim  
7 wherein, the computing means is distributed across a  
8 plurality of computing devices.

9

10 22. A method of performing functions in the software  
11 agent of the computing means defined in any of claims 1  
12 to 21, the method comprising the steps of:  
13 receiving a request specifying a function;  
14 mapping said request to a module method corresponding to  
15 the specified function; and  
16 invoking said module method.

17

18 23. The method of claim 22 wherein, said request  
19 comprises a label specifying said function.

20

21 24. The method of claim 22 or claim 23 wherein, the step  
22 of invoking said module comprises the steps of:  
23 receiving a request comprising a label;  
24 looking up the label in a table; and  
25 calling a method corresponding to the label.

26

27 25. The method of any of claims 22 to 24 wherein the  
28 step of invoking said module further comprises the step  
29 of selecting a highest priority method corresponding to  
30 the label.

31

1 26. The method of any of claims 22 to 25 wherein, the  
2 method of invoking said module further comprises the step  
3 of returning a value to the originator of the request.  
4

5 27. A method of inter-agent communication between  
6 software agents of the computing means defined in any of  
7 claims 1 to 21, the method comprising the steps of:  
8 receiving a message comprising an address from a first  
9 agent;  
10 resolving said address to one of a plurality of modules  
11 in a second, receiving agent; and  
12 transferring the message to the resolved module.  
13

14 28. The method of claim 27 wherein said address  
15 specifies the module.  
16

17 29. The method of claims 27 and 28 wherein, the method  
18 further comprises the steps of communicating with an  
19 external device by:  
20 identifying the device that a user is employing;  
21 mapping said device to a set of media types; and  
22 initiating the delivery of media to said device  
23 responsive to the mapped set.  
24

25 30. The method of claims 27 to 29 wherein, the method  
26 further includes the step of limiting the set of media  
27 types based on user preferences.  
28

29 31. A computer program comprising program instructions  
30 for causing a computer to operate a software agent as  
31 claimed in any of claims 1 to 17.  
32

1 32. A computer program comprising program instructions  
2 for causing a computer to perform the method of claims 22  
3 to 26.

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5 33. A computer program comprising program instructions  
6 for causing a computer to perform the method of claims 27  
7 to 30.